2010 CROSS-CULTURAL COMPETENCY IN HEALTHCARE SYMPOSIUM



Mission of INMED: Equipping Health Care Professionals to Serve the Forgotten!



SCHOOL OF MEDICINE

Symposium Objectives::

At the completion of this symposium participants will be able to:

- Identify culture and poverty as a precursor to health outcomes
- Implement CLAS Standards
- Employ clinical care with cultural sensitivity
- Construct and implement a cultural assessment into practice
- Implement tools to support health literacy in culturally and linguistically diverse patient populations

CME/CNE: To be eligible for CE credit, one must attend the entire symposium, sign-in, and submit the attestment form at the end of the event. Partial credit will not be given, and the certificates will be emailed to you within the following week after the symposium.

CME/CNE Accreditation::

Physicians: This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Missouri State Medical Association through the joint sponsorship of Children's Mercy Hospitals & Clinics and Institute for International Medicine (INMED). The Children's Mercy Hospital & Clinics is accredited by the MSMA to provide continuing medical education for physicians.

Children's Mercy Hospitals & Clinics is approved provider of continuing medical education by the Missouri State Medical Association, which is accredited by the ACCME, to sponsor continuing medical education.

Children's Mercy Hospitals & Clinics designates this educational activity for a maximum of 6 AMA PRA Category 1 CreditsTM. Physicians should only claim credit commensurate with the extent of their participation.

Children's Mercy
HOSPITALS & CLINICS

Nurses: Truman Medical Center is an approved provider of continuing nursing education by the Missouri Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

6 continuing nursing education hours (contact hours) may be awarded if participants attend all continuing education sessions of this program.

EDICAL CENTERS | Better. For Everyone.

2010 Planning Committee Members::

Nicholas Comninellis, MD, MPH INMED President/CEO Nothing to Disclose Donna Gum, BSN, RN-BC TMC Nursing Workforce Developer Nothing to Disclose Nothing to Disclose Lt. Tracy Branch, PA-C US Public Health Services Micah Flint, MPA Nothing to Disclose INMED CPO Nothing to Disclose Timothy Hickman, MD, MPH, EdD UMKC Assoc. Prof. Teresa Shepherd, RN, MSEd CMH Manager Con't Med Edu. Nothing to Disclose

Symposium Schedule::

7:00 - 8:00Sign In and Registration and Continental Breakfast 8:00 - 8:50 You, Me and Cultural Competence - Jose Reyes 9:00 - 9:50 Health Disparities: Evidence-Based Practice - Sharon Goolsby 10:00 - 10:50 **Group Session #1** Language and Literacy Barriers in Health Care - Timothy Hickman Comparing Traditional Medicine with Western Medicine - Lori Blankinship Organizational Cross-Cultural Standards - CLAS - Martha Baird Medical Adherence and Culture - Bridget McCandless 11:00 - 11:50 **Group Session #2** Communicating thru an Interpreter - Cathy Anderson End-of-Life Issues in Relation to Culture - Rosemary Hubble Local Cross-Culture Competency Resources - Tracy Branch Walking The Talk, Promoting Inclusion in Your Practice - Sharon Goolsby and Jose Reyes 11:50 - 1:00 Lunch (Medical) Ethics and Culture - Jose Belardo 1:00 - 1:50 **Group Session #3** 2:00 - 2:50

Diet, Culture, and Health - Maria Bourdeaux

Integrating a Cultural Assessment into Practice - Timothy Hickman

Correlation Between Culture and Health Risks & Interventions - Edwin Galan

Cross-Cultural Communication Skills - Nicholas Comninellis

3:00 - 3:50 Cross-cultural role-playing exercises/Case Studies - Timothy Hickman

2011 Exploring Medical Missions Conference

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On The Main Campus of the University of Missouri - Kansas City Register Now At:

http://www.inmed.us/exploring_medical_missions_conference.asp

Symposium Speakers::



Jose Reyes, EdD, LPC at age sixteen migrated to the United States from Puerto Rico. Dr. Reyes is a national presenter and consultant on the topic of Cultural Competency & Human Relations with emphasis on program development and consumer advocacy.



Sharon Goolsby, RN, has more than 25 years of service in the public health arena, specializing in non-traditional settings. She has extensive experience working with under-represented communities in the area of health and healthcare disparities. Currently, she is an Associate with Cultural Competency Consulting, LLC.



Timothy Hickman, MD, MPH, EdD is an Associate Professor, Department of Pediatrics and Cultural Competency Master, for the University of Missouri-Kansas City School of Medicine. Dr. Hickman completed an internship with the National MultiCultural Institute in Wasghington, D.C.



Lori Blankinship, ND, is a clinically-trained naturopathic medical doctor. Dr. Blankinship uses her training in mind-body medicine, homeopathy, oriental medicine, clinical laboratory diagnosis and other modalities to discover and treat the causes of illness.



Martha Baird, PhD, RN, ARNP, is a Clinical Assistant Professor of Nursing at the University of Kansas Medical Center. She has transnational clinical experiences in the Dominican Republic, China, and Uganda. Dr. Baird is a certified transcultural nurse, a member of the Transcultural Nursing Society and a reviewer for the Journal of Transcultural Nursing.



Bridget McCandless, MD, MBA, is the volunteer medical director and co-founder of the Jackson County Free Health Clinic, where she also serves on the board of directors. Dr. McCandless serves on the board for the Missouri Association of Free Health Clinics and is active in health care legislation.



Rosemary Hubble, RN, MA, MDIV is an expert in Pediatric Palliative care with extensive experience in cross-culture palliative care. Rosemary was a key member in implementing the palliative care program at Children's Mercy Hospitals & Clinics, as well as a palliative program in China.



Catherine Anderson, MA, is the manager of language and cultural services at the Jewish Vocational Services in Kansas City. Catherine's responsibilities include managing JVS Interpreter Services and education programs.



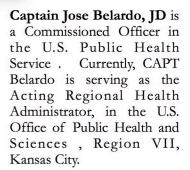
Tracy Branch, MPAS, PA-C is a Lieutenant Commander in the U.S. Public Health Service and a Region VII Minority Health Consultant. Lt. Branch works tirelessly to provide cultural education and eradicating health disparities within in the USA.



Ed Galan, MA, MSN, FNP Edwin Galan is a Clinical Assistant Professor at the University of Kansas School of Nursing. He also serves as the Associate Administrator and Director of Clinical Services for KU Health Partners' nursemanaged center Silver City Health Center



Maria Boudreaux, RD, LD, has been involved in dietetics for over 35 years. Her practice includes providing Spanish language based nutritional education and counseling for organizations in the Greater Kansas City area. Maria is a major contributor to the development of the Spanish version of Healthy Interactions





Nicholas Comninellis, MD, MPH, is president of INMED, and is board certified in both public health and family medicine. Nicholas trained in tropical medicine at the Walter Reed Army Institute of Research, and served four years in Shanghai, China, and Angola, Africa.



Institute for International Medicine

2010 CCC Exhibitors::

Children's Mercy Hospitals and Clinics 2401 Gillham Road Kansas City, MO 64108 www.childrensmercy.org

Children's Mercy Hospitals and Clinics in Kansas City, Mo., is a regional leader in pediatric clinical care, research and academics. Children's Mercy is a Magnet recognized hospital and offers a Level 1 Trauma Center, a Level IIIc Neonatal Intensive Care Unit, and clinics representing more than 40 pediatric subspecialty services.

Jewish Vocational Services of Kansas City 1608 Baltimore Ave. Kansas City, MO 64108 www.jvskc.org

JVS Cultural Bridge: Interpreter Training and Cultural Services was created to raise the standard of care for limited-English proficient (LEP) residents of Kansas City, and by doing so, limit the impact of health care disparities among minority populations. We provide interpreter services to hospitals, clinics, schools and social service agencies across Greater Kansas City. We also provide interpreter and cultural competency training.

US Public Health Service www.usphs.gov

The U.S. Public Health Service Commissioned Corps is an elite team of more than 6,000 full-time, well-trained, highly qualified public health professionals dedicated to delivering the Nation's public health promotion and disease prevention programs and advancing public health science. Driven by a passion for public service, these men and women serve on the frontlines in the Nation's fight against disease and poor health conditions.

2011 International Medicine/Public Health Intensive Course

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On the Main Campus of the University of Missouri - Kansas City

Register Now At:

http://www.inmed.us/international_medicine_intensive_course.asp

Institute for International Medicine (INMED)

The Institute for International Medicine, better known as INMED, is a not-for-profit educational and charitable organization that offers educational programs that provide focused skills, knowledge, and experience to serve the forgotten, many of whom are the underserved populations living in or from a developing country.

Our mission is to Equip healthcare professionals to serve the forgotten and we accomplish this through the following programs:

- **Professional tracks**. INMED's educational tracks are focused on preparing the healthcare student and/or professional with the knowledge and skills to successfully serve the forgotten as a career. INMED's professional tracks consist of Certificates in International Medicine; HIV Leadership; International Public Health; and International Pharmacy. INMED also offers Diplomas in International Medicine; International Public Health; and International Pharmacy.
- Educational courses. INMED's educational courses include online; self-pace; and live educational courses/conferences on topics relating to International Medicine; Diseases of Poverty; Cross-Cultural Skills; Health Leadership; and Disaster Medicine Management. INMED hosts the annual Exploring Medical Missions Conference in May; International Medicine/Public Health Intensive in June; and a Symposium every fall.
- Educational resources. INMED produces and offers resources, including books and presentations, related to international medicine; cross-cultural skills; ethics; disaster medicine; health leadership; diseases of poverty; community development; public health; medical missions as a career; and other related topics.

Results to Date: INMED has partnered with faculty at more than 50 medical care facilities in 20 nations. More than 200 health care professionals and students have completed one of INMED's Professional tracks, including 111 during the 2009-2010 academic year. In 2009-2010 academic year over 900 individuals participated in one of INMED's educational courses.

Online Course on Cross-Cultural Skills Coming Soon!

INMED is launching a brand new self-pace course that emphasizes a practical, applicable approach to Cross-Cultural Skills.

For more information visit: www.inmed.us

