

Symposium Overview::

The age of globalization is with us. "Cultural diversity is increasing worldwide as immigration, travel, and the global economy make national borders more permeable." (Gregory Juckett, M.D., MPH) According to the 2000 US Census, over 50 million people living in the U.S. were described as ethnically diverse. The rapid growth of an ethnically diverse population has increased language and cultural diversity in the U.S.A. Culture is the pattern of human behavior that includes thoughts, communications, actions, customs, beliefs, values and institutions of a racial, ethnic, religious or social group. It is through the lens of culture that many individuals shape their views of illnesses and the treatments of them. Many traditional academic healthcare institutes have not adequately addressed cross-cultural competency in medicine. The result has been that many healthcare students and professionals are inadequately prepared to care for and understand some of the most medically underserved people groups, immigrants and minorities. In a recent survey of physicians who participated in the "Healthy Families" program found that 71% of providers believe that culture and language are important in the delivery of patient care. 51% believe that their patients did not adhere to medical treatments as a result of cultural or linguistic barriers.

Symposium Objectives::

At the completion of this symposium, participants will be able to:

- Perform a cultural assessment during an H&P.
- Appropriately respond to the distinct needs of culturally and linguistically different patients.
- Provide clinical care with cultural sensitivity.
- Effectively communicate to patients who are culturally and linguistically different.
- Promote health literacy to culturally and linguistically diverse patient groups.

Symposium Speakers::



David Porras, MD is the International Patient Program Coordinator for Children's Mercy Hospital & Clinics. Born and raised in Costa Rica, Dr. Porras is fluent in three languages. His career includes clinical medicine, academic and administrative positions.

Timothy Hickman, MD, MPH, EdD is an Associate Professor, Department of Pediatrics and Cultural Competency Master, for the University of Missouri-Kansas City School of Medicine. Dr. Hickman completed an internship with the National MultiCultural Institute in Washington, D.C.



Miriam Enamorado, MHL is a bilingual English-Spanish healthcare administrator with training in Leadership Management, Strategic Planning, Mediation & Conflict Management and Legal & Ethical Issues in Healthcare. Miriam is also a certified English-Spanish Healthcare Interpreter.



Martha Baird, MN, ARNP, CS, PhD, is an Assistant Professor of Nursing Professor Baird earned a diploma in nursing from Research School of Nursing, a BSN from Avila University, and MN with a special focus in Child and Adolescent Psychiatric Mental Health from Kansas University. Dr. Baird is a member of the TransCultural Nursing Society and is a current reviewer for the Journal of TransCultural Nursing.



Symposium Agenda::

Friday, October 2, 2009

- 7:00-8:00 Sign-in/Registration
- 8:00-8:50 Health thru the Lense of Culture
- 9:00 - 9:50 Health Beliefs and Traditional Health Practices
- 10:00-10:50 Health Disparities in Relation to Cultural Identity
- 11:00 - 11:50 Defining Culture and Cultural Competency
- 11:50 - 1:30 Lunch
- 1:30 - 2:20 Integrating a Cultural Assessment in an H&P
- 2:3 - 3:20 Promoting Health Literacy
- 3:30 - 4:20 Communicating thru an Interpreter
- 4:30 - 5:20 Overcoming Cultural Challenges in the Clinical Setting

CME/CEU Accreditation::

Physicians: Children's Mercy Hospitals and Clinics is approved as a provider of continuing medical education by the Missouri State Medical Association which is accredited by the ACCME, to sponsor continuing medical education for physicians. Children's Mercy Hospitals and Clinics designates this education activity as meeting the criteria for a maximum of 7 AMA PRA Category 1 credits™.

To be eligible for CME or CEU credit, one must attend the entire conference. Partial credit will not be given, and the certificates will be given out at the conclusion of the conference.



Registration Form

Cross-Culture Competency in Healthcare



Name _____

Academic Degree: _____

Specialty/Title: _____

Company: _____

Home Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

Email: _____

Occupation: _____

Registration Type: Starting: 5/1/09 | 7/1/09 | Day Of

<input type="checkbox"/> Physicians, Dentists, Pharmacists	\$105	\$125	\$145
<input type="checkbox"/> Residents, NPs, PAs	\$90	\$105	\$120
<input type="checkbox"/> Nurses, Others	\$75	\$85	\$95
<input type="checkbox"/> Students	\$35	\$45	\$55

Please submit registration form and payment to

Institute for International Medicine
6700 Troost Ave. Ste. 224
Kansas City, MO 64131-4401

-or-

Register online at www.inmed.us

Cancellations and Refunds::

A processing fee of \$25.00 will be applied to all cancellations received in writing before September 1, 2009. No refunds will be issued after this date.

CME/CEU Information

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Cross-Cultural Competency in Healthcare A Look At Greater Kansas City



According to the 2005 US Census Bureau, over 41,000 individuals living in the Greater Kansas City area considered English as a second language.

The *Healthy Families* survey demonstrated that 71% of healthcare providers believe that culture and language are important to the delivery of patient care. 51% believe their patients did not adhere to medical treatments as a result of cultural or linguistic barriers.



Symposium is supported by::



For more information about the symposium, please visit www.inmed.us

Cross-Cultural Competency in Healthcare Symposium

October 2, 2009

Curry Auditorium
Research Medical Center - Brookside Campus
6675 Holmes
Kansas City, MO 64131



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